



An investment worth looking after



[www.pegasusorthotics.com](http://www.pegasusorthotics.com)

#### PRODUCT INFORMATION AND GUARANTEE

Pegasus precision made Orthoses have been designed and manufactured using the latest CAD-CAM technology available. They have been custom made uniquely and specifically for your feet.

Slight discomfort may be experienced during the initial stages of wear while your feet and lower limb anatomy adjust to a new way of functioning. It is therefore important that you follow your practitioner's instructions carefully, including any exercise or stretching routines they may recommend. It is generally recommended you begin by wearing the Orthoses for a few hours daily at a time, extending this as you begin to experience the benefits and the optimum clinical outcome is attained.

To ensure best results it is essential that footwear can accommodate the Orthoses comfortably and securely.

Pegasus Custom Made Foot Orthoses are manufactured from the highest grade quality polypropylene that comes with a lifetime guarantee against fracture and loss of shell structure during every day normal use.

**Pegasus Orthotics Limited**  
Unit 14 Crescent Business Park  
Ballinderry Road  
Lisburn BT28 2GN

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#### PEGASUS CARE PLAN

Pegasus Orthoses come with a lifetime guarantee against breakage. However, this does not protect you from the unforeseen costs of replacing: outgrown, lost, stolen or accidentally damaged Orthoses. "The Pegasus Care Plan" will offer coverage for a full two years from the date you are fitted with your Orthoses at a cost of £60.00.

#### OUTGROWTH

One free pair of replacement Orthoses due to outgrowth is available to patients under sixteen years old. Extending your coverage will allow additional outgrowth replacements to be supplied. New casts will be required. Old Orthoses must be returned to the lab.

#### ACCIDENTAL DESTRUCTION

Orthoses that can no longer be worn due to accidental destruction or breakage will be replaced. Damaged Orthoses must be sent with the claim. (A £60.00 surcharge will be applied if damaged devices are not returned.)

#### LOSS OR THEFT

Orthoses that have been lost or stolen will be replaced. Only one pair will be issued within any two year period of cover.

#### MAKING A CLAIM

To make a claim you must first contact your podiatrist and inform them on the nature of your claim. Once the lab receives instruction from the podiatrist, along with the Cover Certificate, replacement Orthoses will be sent back to the podiatrist within 10 working days. "Pegasus Care Plan" only covers the white polypropylene orthoses and not the top covers or forefoot extensions. It also does not cover any of your practitioner's professional fees.

#### TO OBTAIN "PEGASUS CARE PLAN" COVERAGE

complete and return the attached form within 30 days of receiving your Orthoses along with your payment of £60.00 to:

**Pegasus Orthotics Ltd,  
14 Crescent Business Park,  
Ballinderry Road, Lisburn BT28 2GN**

Pegasus will send you a certificate of cover which you will need for future claims.

You will now have complete orthotic device protection for two years. At the end of your coverage you may extend the care plan and receive an additional two years protection.

NB. All replacements will be dealt with in consultation with your podiatrist.

## Care Plan Application

Name (please print) \_\_\_\_\_

Date of Birth (if under 18 years) \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_

Telephone \_\_\_\_\_

Practitioner \_\_\_\_\_

\_\_\_\_\_

Prescription No \_\_\_\_\_

Date Orthoses Fitted \_\_\_\_\_

Payment Enclosed £ \_\_\_\_\_  Cheque